

BOARD of TRUSTEES

Gigi Armbricht, *Chair*
G. Robert Baker, *Vice-Chair*
Celia J. Collins, *Secretary*
Goodman G. Ledyard, *Treasurer*
Edward H. O'Gwynn, III, *Past Chair*

ELECTED TRUSTEES

Melissa C. Beard
Dr. Joseph Busta
Jerome Carter
Brendan Chambers
Jerry Driskell
Mike Gibney
Terry H. Harbin
Chuck Harmon
Clifton C. Inge, Jr.
Dianne K. Irby
Dr. Yvonne Kennedy
Sidney King
Allen H. Ladd
Goodman G. Ledyard
C. S. Liofilio
Frank Lott, Jr.
Mike Marshall
E.B. Peebles, III
Richard Perry
Rick Russell
William Seifert
Capt. Edwin M. Stanton
Cheryl Thompson
John M. Turner, Jr.
Ellen Wingard

EX-OFFICIO TRUSTEES

Jane Bonner
Linda H. Breedlove
Richmond Chaney
Lulu Crawford
Jackie Davidson
Thomas H. Davis, Jr.
Larry W. Fincher
Rose Johnson
Michelle Jones
Rick Lambert
Richard Long
Beth Morrisette
Sydney G. Raine
Vanessa A. Shoots

EMERITUS TRUSTEES

Sarah Damson
O.H. Delchamps, Jr.
Gerald Friedlander
Tom Hinds
G. Russell Ladd, III
Ron Melton
W.O. Mozingo
Charles Nicholson
Danny Price
Jim Robson
Doris Claire Stein
Dr. William Weaver
Edith Wilcox
Robert Williams

Angelo Miller
Executive Director

FILED/ACCEPTED

JUN - 7 2007

Federal Communications Commission
Office of the Secretary

May 29, 2007

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Subject: Designation of 2-1-1 and 5-1-1 as Abbreviated dialing Codes CC Docket No. 92-105

United Way 2-1-1, an initiative of United Way of Southwest Alabama, hereby submits its Reply Comments to Public Notice DA 07-2017, released May 7, 2007. The Public Notice requested comments on the status of implementing of the 211 and 511 Dialing Codes. Further, the Public Notice Comments on actions the Commission should take if these Dialing Codes are not widely used. United Way 2-1-1 is limiting its comments to the status of 2-1-1 service in Alabama.

United Way 2-1-1 in Mobile, Alabama employs 1.5 employees and since April 12, 2007 has provided 2-1-1 service to Mobile, Washington and Clarke Counties reaching a population of 500,000 people. United Way 2-1-1 plans to serve Choctaw and Monroe Counties in the future. The database of service providers used for making referrals has listings of 479 agencies and programs in the database. Since April 12, 2007 the 2-1-1 Call Center has received 5,442 calls.

The most common reasons clients give for calling United Way 2-1-1 are Utility Assistance, Rent/ Mortgage Assistance and food. Since Hurricane Katrina many families are still trying to put their lives back together. Their homes were destroyed and many of them were forced to find another place to live. United Way 2-1-1 will continue to assist families through the Long-Term rebuilding process.

The United Way 2-1-1, an initiative of United Way of Southwest Alabama, has worked closely with community partners including Family Counseling/Lifelines, Millry Communication, Washington and Clarke County stakeholders, United Way 2-1-1 State Association and other local authorities in devoting significant time and resources to implementing and operating 2-1-1 service to ease access for people in need of information about health and human services.

We respectfully request that the Commission find the public is well-served by the use of 2-1-1, that the Commission continues to support the 2-1-1 Dialing Code for this purpose, and that the Commission use its authority to facilitate more widespread use of the service.

Sincerely,



Angelo Miller
Executive Director
United Way of Southwest Alabama

United
Way



United Way
of Southwest Alabama

No. of Copies rec'd 074
List ABCDE